

CULTURAL COMPETENCE

TOOLKIT

Designed for global teams

a workshop by **THE CULTURE FACTOR GROUP**



INTERCULTURAL COMPETENCE TOOLKIT

TRANSFORM YOUR APPROACH TO CULTURAL AWARENESS, DIVERSITY AND COMPETENCY

The Cultural Competence Toolkit is crafted for leaders and HR professionals, offering advanced tools and insights to independently navigate and manage cultural dynamics within your team and wider organisation. With access to tools like the Culture Compass and Team Culture Scan, the tools empower you to take charge of cultural understanding and application, fostering a self-sufficient, inclusive, and collaborative workplace environment. Embrace the ability to autonomously drive cultural competence and transformation in your organisation.

FORMAT

Two-day face-to-face workshop or
Virtual workshop, four half-days

MODULES

1. Introduction to culture and the [Culture Portal](#)
2. Cultural Preferences ([Culture Compass](#))
3. Cultural Adaptability ([Cultural Adaptability Profile](#))
4. Combining individuals' preferences into an effective team ([Team Culture Scan](#))
5. Mastering the [Application](#)

The [Cultural Competence Toolkit](#) allows you to:

- Equip leaders and HR professionals with the tools they need to manage a culturally diverse workplace effectively and with respect.
- Utilise the Culture Portal to conduct in-depth cultural assessments within your organisation.
- Integrate cultural competence into your company's working practices through tailored onboarding practices and training initiatives.
- Facilitate effective cross-cultural communication through improved cultural competence throughout your organisation.

ONE PLATFORM: THE CULTURE PORTAL

Introducing The Culture Portal, your one-stop destination for accessing an extensive array of cultural tools designed to foster cultural awareness and proficiency. Here, you can seamlessly explore and integrate a variety of resources to enhance your global interactions.



CULTURAL RESOURCES AT YOUR FINGERTIPS

Whether you are aiming to gain deeper insights into your team's culture, enrich their skill set through e-learning, or understand global connections with our interactive maps, The Culture Portal serves as your gateway to invaluable insights and resources.

On the Culture Portal you can find:

- **Actionable insights** on how to manage your international team.
- **Specific information** unraveling how cultural nuances directly influence vital business interactions, such as price negotiations and customer support.
- **Hands-on data and insights** guiding you in making informed hiring decisions, ensuring a perfect match for specific team roles or international assignments, along with extensive resources for market expansions and beyond.



UNLEASH THE FULL POTENTIAL OF YOUR CULTURE DATA

Data isn't just numbers and charts, it's your secret weapon for crafting winning strategies, promoting clear communication, and building a tight-knit team.



EMPOWER YOUR TRAINING INITIATIVES

Harness the power of our Culture Assessment tools to smoothly navigate through selection, tracking, and evaluation processes. Dive deep to understand the unique dynamics of your team, and identify promising areas for development and progress.



CHART YOUR COURSE WITH SMART REPORTS

Paint a picture with data using team value maps, insightful infographics, and Culture Maps for each country. Sharing your findings with the team and stakeholders has never been easier.



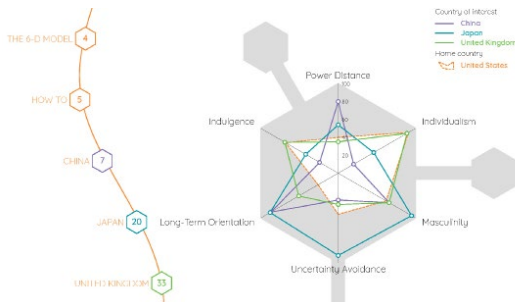
The Culture Portal has been vital for our HR team. We use it to revamp our communication when sending emails to our teams worldwide. Three members of our team have become certified, allowing us to launch and plan our initiatives independently.

HR Director, France

CULTURE TOOLS

THE CULTURE COMPASS

Understand your team



The Culture Compass™ helps you understand the impact of your own cultural value preferences and behaviour while working with people from selected countries, and recognise how your own, personal background impacts the way you see and resolve problems in the workplace.

MASTER-CLASS

A baseline of knowledge



The e-learning Master-Class, will help you explore the impact of culture on working effectively and confidently despite differences in culture and experience.

CULTURAL ADAPTABILITY PROFILE

How adaptable are you?



The Cultural Adaptability Profile tool helps you assess individual adaptability in unfamiliar cultures. An easy way to determine suitability of an employee for diverse environments.

TEAM CULTURE SCAN

Uncover areas of improvement



Evaluate your current working practices and identify areas for improvement within your team. The Team Culture Scan is an easy to use tool to discover the hidden dynamics inside a team.

PRICING

▼ INHOUSE PACKAGE

The package is designed to enable the initiation and facilitation of Culture Compass surveys, team surveys, and reports, as well as offer fundamental awareness courses.

6-20 participants
[Contact us](#)

▼ PUBLIC ENROLLMENT

The public enrollment option is likewise geared towards enabling the launch and facilitation of surveys and reports on the Culture Portal, along with offering fundamental awareness courses programme.

per person
[Contact us](#)

▼ MENTORING PACKAGE

As an available add-on, internal trainers have the option to choose a mentoring package that includes 2 hours of monthly virtual coaching/mentoring.

6 months / person
[Contact us](#)





OUR EXPERTISE AT YOUR SERVICE

EFFECTIVE CULTURE SOLUTIONS

We take the time to understand your unique challenges and needs. Rather than offering one-size-fits-all services, we believe in co-creation. You become more than just a client; you are a trusted partner. Together, we develop solutions that are tailor-made to resolve your specific cultural challenges.

UNIQUENESS

By weaving National and Organisational Culture into our approach, we offer a holistic viewpoint that transcends standard cultural consultancy. Our bespoke solutions align your organisation's values and practices with the specific cultural environments in which you operate.

FLEXIBILITY

In today's fast-paced world, adaptability is crucial. Our Culture Portal offers real-time access to a treasury of cultural knowledge and data, giving you the flexibility to make informed decisions on the fly.

RELIABILITY

We are firmly grounded in a data-driven approach, transforming abstract cultural insights into tangible, actionable strategies. With us, you're making decisions based on rigorous data, not assumptions.

GLOBAL REACH

With a vast network of consultants and specialists stationed on every continent, we deliver a world of perspectives straight to your doorstep. This extensive global footprint empowers us to offer solutions that are finely tuned to local nuances. At the core of The Culture Factor is an unwavering commitment to customer satisfaction, achieved through global excellence.



The Culture
Factor
| GROUP

Consulting | Coaching | Certification | Tooling

Learn more: www.theculturefactor.com
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